

I MINA'TRENTA NA LIHESLATURAN GUÅHAN
2010 (SECOND) Regular Session

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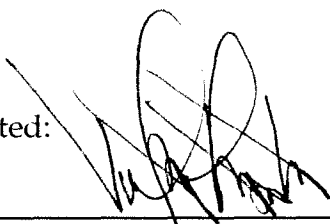
CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUÅHAN

This is to certify that Bill No. 379-30 (LS), "AN ACT TO ADD A NEW §3132 TO ARTICLE 1, CHAPTER 3, TITLE 5, GUAM CODE ANNOTATED, RELATIVE TO CREATING BETTER PUBLIC SERVICE FOR THE MAN'ÅMKO AND INDIVIDUALS WITH MOBILITY DISABILITIES", was on the 2nd day of July, 2010, duly and regularly passed.




Judith T. Won Pat, Ed. D.
Speaker

Attested:



Tina Rose Muña Barnes
Legislative Secretary

This Act was received by I Maga'lahaen Guåhan this 10th day of July, 2010, at 5 o'clock P.M.



Assistant Staff Officer
Maga'laha's Office

APPROVED:

FELIX P. CAMACHO
I Maga'lahaen Guåhan

Date: _____

Public Law No. _____

I MINA'TRENTA NA LIHESLATURÁN GUÁHAN
2010 (SECOND) Regular Session

Bill No. 379-30 (LS)

As substituted by the Committee on Public Safety,
Law Enforcement & Senior Citizens,
and amended on the Floor.

Introduced by:

Telo Taitague
V. Anthony Ada
E. J. B. Calvo
Ray Tenorio
F. F. Blas, Jr.
F. B. Aguon, Jr.
T. C. Ada
B. J.F. Cruz
J. V. Espaldon
Judith P. Guthertz, DPA
T. R. Muña Barnes
Adolpho B. Palacios, Sr.
v. c. pangelinan
R. J. Respicio
Judith T. Won Pat, Ed.D.

**AN ACT TO *ADD* A NEW §3132 TO ARTICLE 1,
CHAPTER 3, TITLE 5, GUAM CODE ANNOTATED,
RELATIVE TO CREATING BETTER PUBLIC SERVICE
FOR THE *MAN'AMKO* AND INDIVIDUALS WITH
MOBILITY DISABILITIES.**

1 **BE IT ENACTED BY THE PEOPLE OF GUAM:**

2 **Section 1.** A new §3132 is *added* to Article 1, Chapter 3, Title 5, Guam Code
3 Annotated, to read as follows:

4 “§3132. **Better Customer Service Policy – “Move to the Front of**
5 **the Line”.**

1 All agencies, public corporations and instrumentalities of the government
2 of Guam *shall* ensure that individuals with mobility disabilities, *or* are fifty-five
3 (55) years of age or older, are allowed to move to the front of the line for
4 customer service requests and remittance of payments. This Section does *not*
5 apply where patrons of an agency are scheduled by appointment. Nothing
6 herein is intended to prevent an agency, public corporation or instrumentality
7 from creating separate service lines to accommodate patrons with mobility
8 disabilities, or are fifty-five (55) years of age or older. The provisions of this
9 Section *shall not* affect the policies, priorities and protocols for rendering
10 triage/treatment of patients for medical care.”

11 **Section 2. Effective Date.** This Act *shall* be effective *no later than* sixty (60)
12 days from the date of enactment.